



# YOUR KNOWLEDGE MAXIMIZED



See our lineup of Technical Certification classes. Get the industry's best training from our award-winning, certified instructors. Live instructors lead all classes (start to finish!) whether they are virtual, in our training facilities, or brought to your location. And our online registration is quick and easy. Exam included in course fee.

COURSE NAME	COURSE #	DESCRIPTION	CERT	EXAM	PURPOSE	DAYS	PRICE
Implementing the ShoreTel IP System	3200 ST14	Learn to configure, install and maintain a ShoreTel Communication System	Implementation Specialist	Online*	Required to perform ShoreTel installations	5	\$3125
Maintaining & Supporting the ShoreTel IP System	3210 ST14	Learn more in-depth training on advanced features, troubleshooting tools & techniques	Support Engineer	Online*	Required to sell Partner Level Support	4	\$3125



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