

## Enterprise Contact Center Implementation Offerings

ScanSource Services Group enables you to maximize every opportunity by extending your technical resources with our ShoreTel Enterprise Contact Center Implementation services. Our technology experts' work through you to provide the added personnel and skills needed to successfully implement your solution.

### Our Offerings

When you engage ScanSource Services Group you have the right resource that understands your business model and will successfully execute your project to meet your customer's needs. We offer onsite or remote implementation services.

- Chat and Email Integration
- Inbound Campaigns Voice, Email, Web Chat
- Outbound Dial Campaigns
- IVR Applications
- CRM integration for Screen Pop

### How do we help you grow your business?

We respond quickly and efficiently at a price and value you are looking for. As a division of ScanSource we are here to work for you not against you.

- Strengthen your service offers
- Increase your capabilities without a big investment
- Extend your reach anywhere you sell

