

# YOUR LYNC RESOURCES MAXIMIZED

## Plan. Design. Deploy. Lync services for every stage of every project.

No matter where you are in the Microsoft Lync sales cycle, we've got services that make you more successful! Our Microsoft-certified Lync Masters and Engineers can help you integrate and implement Microsoft Lync in a number of ways: IM, presence, conferencing, voice and messaging can all be leveraged into any collaboration applications or integrated into the customer's current platform.

### LYNC SERVICES:

#### Consultation

By providing a dedicated solution architect to review and verify the defined customer requirements as well as the hardware and software for deployment, we can help you:

- Confirm the solution design is correct
- Complete the data gathering documentation
- Confirm the solutions are ready for implementation
- Complete the design documentation
- And complete all implementation documentation

#### Implementation

ScanSource Services Group can extend your capabilities and help you create customer satisfaction on every deployment.

##### *Lync Front End Server*

- Deploy Lync Front Server with SQL
- Deploy Lync Clients
- DNS Configuration
- Lync Conferencing Configuration
- QoS Policy Configuration
- Voice Policies, Routes and Dial Plans Configuration

##### *Lync Edge Server*

- DNS Configuration
- Firewall and Port Configuration
- External Contract Configuration
- Director Server Configuration
- Edge Certificate

##### *Reverse Proxy Server*

- NIC Configuration
- Certification Configuration
- Web Service Configuration
- Configuration of Web Publishing
- IIS Virtual Directories
- DNS Record Creation

#### Ongoing Support

The help doesn't stop when deployment is done. Our team can provide comprehensive support for all of your Microsoft UC infrastructures, from unified messaging and smart notification services to call center services.

**We've got the full range of Lync services your practice needs to increase sales, reduce costs and meet regulatory standards. Get started today by calling ScanSource Services Group's Professional Services Team at **866.370.6712 x8701** or emailing us at **[Quotes@scansourceservices.com](mailto:Quotes@scansourceservices.com)**!**

